

Specifications

Healthcare Features	
- Healthcare preferred white color scheme - Healthcare-compliant power supply, IEC 60601-1 certified - Disinfectant-ready, easy-to-clean plastics with sealed button interface - UV-resistant housing supports UV cleaning protocols	
Standard Features	
- Print methods: Thermal Transfer or Direct Thermal - ZPL and EPL programming languages 4.3" full color touch LCD (resolution: 480 wide x 272 high) with 3-button user interface 5 status icons interface - Ethernet, Serial, USB 2.0, USB Host - Printer setup mobile app for Android & iOS via BLE (Bluetooth Low Energy 5) connection* * BLE is intended for use with Zebra printer setup mobile app only - Real Time Clock (RTC) - Media dancer for excellent print quality - OpenACCESS™ for easy media loading - Dual-wall frame construction - ENERGY STAR® certified - ZebraDesigner Essentials – easy label design tool free at www.zebra.com/zebradesigner - PDF Direct - Two-year standard warranty	
Physical Characteristics	
Dimension	Direct Thermal: 8.7 in. L x 7.0 in. W x 5.9 in. H 221 mm L x 177 mm W x 151 mm H Thermal Transfer: 10.5 in. L x 8.0 in. W x 7.5 in. H 267 mm L x 202 mm W x 192 mm H
Weight	Direct Thermal: 3.6 lbs./1.6 kg Thermal Transfer: 5.5 lbs./2.5 kg
Printer Specifications	
Operating System	Link-OS®
Resolution	203 dpi/8 dots per mm 300 dpi/12 dots per mm (optional)
Memory	512 MB Flash; 256 MB SDRAM 64 MB user available non-volatile memory 8 MB user available SDRAM
Maximum Print Width	4.09 in./104 mm for 203 dpi 4.27 in./108 mm for 300 dpi
Maximum Print Speed	8 in./203 mm per second (203 dpi) 6 in./152 mm per second (300 dpi)
Media Sensors	Full width, moveable reflective/black mark sensor; multi-position transmissive/gap sensor
Firmware	ZPL II; EPL 2; XML; ZBI; PDF Direct
Media and Ribbon Characteristics	
Label Length	Maximum: 39.0 in./991 mm Minimum: 0.25 in./6.4 mm
Media Width	Direct Thermal: 0.585 in./15 mm to 4.25 in./108 mm Thermal Transfer: 0.585 in./15 mm to 4.65 in./118 mm
Media Roll Size	Maximum outer diameter: 5.0 in./127 mm Core inner diameter: 0.5 in. (12.7 mm) and 1.0 in. (25.4 mm) standard, 1.5 in. (38.1), 2.0 in., (50.8 mm) and 3.0 in. (76.2 mm) using optional adapters
Media Thickness	0.003 in. (0.08 mm) min.; 0.0075 in. (0.19 mm) max. (tear-off mode only)

Media Types	Roll-fed or fan-fold, die cut or continuous with or without black mark, label or tag stock, continuous receipt paper, wristbands
Ribbon Outside Diameter	2.6 in./66 mm (300 m); 1.34 in./34 mm (74 m)
Ribbon Standard Length	984 ft. (300 m); 243 ft. (74 m)
Ribbon Ratio	1:4 ribbon to media (300 m) 1:1 ribbon to media (74 m)
Ribbon Width	1.33 in./33.8 mm — 4.3 in./109.2 mm
Ribbon Core I.D.	300 meter ribbon 1 in./25.4 mm 74 meter ribbon 0.5 in./12.7 mm
Operating Characteristics	
Operating Temp.	40° to 105° F/4.4° to 41° C
Storage Temp.	-40° to 140° F/-40° to 60° C
Operating Humidity	10% to 90% non-condensing
Storage Humidity	5% to 95% non-condensing
Electrical	Auto-detectable (PFC Compliant) 100-240VAC, 50-60Hz; ENERGY STAR certified; Energy Efficiency Level VI certified; optional 2750 mAh battery; Healthcare models include IEC60601-1 certified power supply
Options and Accessories	
Media Handling	Dispenser/Peeler: label peel and present with label present sensor (factory installed or field installable) Cutter (factory installed or field installable)
Communications	802.11ac Wi-Fi and Bluetooth 4.1 (dual radio), (factory installed or field installable)
User Interface	4.3" full color touch LCD (resolution: 480 wide x 272 high) with 3-button user interface
Battery	Provides power to the printer to support a full shift of printing at maximum print speed; supports all connectivity and media handling options
Carrying Case	Carrying case with shoulder strap and handles makes it easy to bring your desktop printer and battery to the point of application
Keyboard Display Unit	Zebra Keyboard Display Unit (ZKDU) for stand-alone printing solutions
Media Locking Cabinet	Mechanical lock with 2 keys; Kensington® lock slot; available on ZD621 healthcare direct thermal model only
Mounting Plate	Secure ZD Series printers to countertops or shelves
Enclosed Power Supply	Attached power supply accessory for cord-free installation
Fonts/Graphics/Symbolologies	
Bar Code Ratios	2:1 and 3:1
1D Bar Codes	Code 11, Code 39, Code 93, Code 128, ISBT-128, UPC-A, UPC-E, EAN-8, EAN-13, UPC and EAN 2-or 5-digit extensions, Plessey, Postnet, Standard 2-of-5, Industrial 2-of-5, Interleaved 2-of-5, Logmars, MSI, Codabar and Planet Code
2D Bar Codes	Codablock, PDF417, Code 49, DataMatrix, MaxiCode, QR Code, MicroPDF, Aztec
Fonts and Graphics	16 resident expandable ZPL II bitmap fonts, two resident scalable ZPL fonts, five resident expandable EPL2 fonts, native open-type font support, Unicode compliant. China units include SimSun simplified Chinese font

- Markets and Applications
- Healthcare
- Prescription labels
 - Lab and specimen labels
 - Patient ID wristbands
 - Blood and IV bag labels
 - Patient record labels
 - Asset labels

PRODUCT SPEC SHEET

ZD621-HC 4 INCH DESKTOP PRINTERS

Printers Supplies

For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies to ensure consistent, optimized performance for your Zebra printer.

Regulatory

IEC 60950-1, IEC 62368-1, EN55022 Class B, EN55024, EN55035, EN61000-3-2, EN61000-3-3, FCC Class B, ICES-003, FCC 15.209; 15.247(d), IC RSS 247, EN 300 328, EN 301 893, EN 62311, cTUVus CE Marking, VCCI, C-Tick, S-Mark, CCC, CU, BSMI, KCC, SABS, IN-Metro, BIS, NOM

Environmental Compliance

Environment

• RoHS Directive 2011/65/EU; Amendment 2015/863

A complete list of product and materials compliance, please visit: www.zebra.com/environment.

Print DNA Software

This printer is supported by our Print DNA suite of software capabilities to get your printer up and running quickly and securely, and enable your printer to evolve with your business needs. Print DNA features may vary by model, and some features may require a license. For more information, please visit www.zebra.com/printdna.

Included In The Box

Printer, empty ribbon take-up cores (1 in. and 0.5 in.), 300 m ribbon core adapters for non-Zebra ribbon (2)*, AC power supply, power cord(s), USB cable, Quick Start Guide, Regulatory Guide

* Empty ribbon take-up cores and ribbon core adapters included with ZD621 thermal transfer models only

Recommended Services

Zebra OneCare™ maintenance plans provide peak performance and device uptime while protecting your critical operations and your printers with defined service levels. For more information go to www.zebra.com/zebraonecare.

Zebra OneCare Select	Comprehensive Coverage, including printheads, normal wear and accidental breakage Priority access 24x7 live technical support and software updates Advance Replacement and Express Shipping (Next Day Device Replacement) Standard Commissioning Online Return Material Authorization (RMA) support
Zebra OneCare Essential	Comprehensive Coverage, including printheads, normal wear and accidental breakage Priority access 8x5 live technical support and software updates Three-day depot repair turnaround time plus free return ground shipping Online Return Material Authorization (RMA) support

Note: Service availability may vary by region.

Product Warranty

ZD621 printers are warranted against defects in workmanship and materials for a period of 2 (two) years from the date of shipment. For the complete warranty statement, please visit www.zebra.com/warranty.

Footnotes

*ZD621 RFID model is not a healthcare-specific printer



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